

July 27, 2026

Project Shakti on track, asset quality remains resilient...

About the stock: CreditAccess Grameen is one of the largest microfinance companies in India, having over 3 decades of experience, over ₹ 30,319 crore AUM and a strong distribution channel to provide financial aid to low-income households.

- It operates in over 16 states and 1 UT with 2,276 branches, having a growing employee base of 21,981

Q1FY27 performance: CreditAccess Grameen reported strong performance in Q1FY27, driven by healthy business growth, improving asset quality and lower incremental stress formation. AUM grew 2.5% QoQ (16.4% YoY) to ₹30,319 crore despite seasonal softness and elevated write-offs. Lower interest reversals and stable borrowing cost aided 20 bps QoQ NIM expansion to 14.4%. Credit cost moderated sharply to 0.72% (annualised), driving RoA improvement to 5.9%, while asset quality strengthened with PAR90 improving to 1.46% and monthly PAR15+ accretion remaining at ~15 bps. Retail Finance mix expanded to 20.6% of AUM, led by continued borrower graduation into higher-ticket individual lending products.

Investment Rationale:

- Borrower acquisition and customer graduation to fuel growth:** CreditAccess Grameen is well positioned to sustain healthy growth, supported by robust borrower acquisition, deeper penetration of Retail Finance and continued execution of Project Shakti. Management expects to add nearly one lakh borrowers per month through FY27, while maintaining 20–25% AUM growth and increasing the Retail Finance mix to 24–25% by FY27-end through graduation of high-vintage MFI customers. Expansion in secured lending, improving digital engagement through Grameen Mahi and disciplined underwriting are expected to strengthen customer lifetime value and support the company's long-term roadmap of ₹50,000 crore AUM by CY2028.
- Sustainable profitability despite calibrated pricing actions:** Continued normalization in asset quality is expected to support earnings, with the company maintaining its FY27 RoA guidance of 4–4.8% despite reporting a higher 5.9% RoA in Q1FY27. Excess profitability arising from lower credit cost is expected to be gradually passed on to borrowers through calibrated pricing actions, reinforcing the focus on sustainable returns rather than maximizing near-term profitability. Monthly PAR15+ accretion remained at a normalized ~15–20 bps, while X-bucket collection efficiency of 99.68% reflects stable repayment behaviour and limited incremental stress formation. We expect RoA to normalize at ~5% by FY28E, supported by lower credit cost and improving portfolio quality despite calibrated pricing actions.

Rating and Target Price

- Healthy borrower acquisition, improving asset quality and rising contribution from Retail Finance provide visibility on sustainable growth and earnings. Continued portfolio normalization and lower credit cost are expected to support earnings. We value the stock at 2.5x FY28E BV and revise our target price to ₹1,800. Maintain BUY.

Key Financial Summary

₹ crore	FY25	FY26	3 Year CAGR (FY23-FY26)	FY27E	FY28E	2 Year CAGR (FY26-28E)
NII	3,599	3,864	22%	4,628	5,524	19.57%
PPP	2,638	2,809	23%	3,449	4,087	20.63%
PAT	532	777	-2%	1,727	2,085	63.83%
ABV (₹)	407.5	470.1		576.5	702.2	
P/E	46.7	32.1		14.4	11.9	
P/ABV	3.8	3.3		2.7	2.2	
RoE (%)	7.9	10.5		19.8	19.6	

Source: Company, ICICI Direct Research



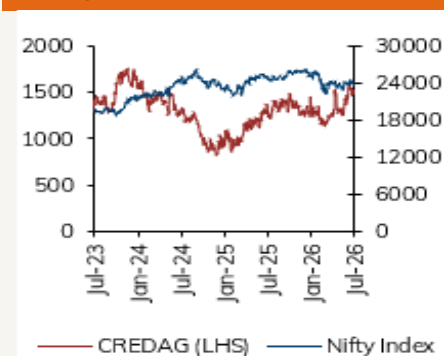
Particulars

Particulars	Amount
Market Capitalisation	₹ 24,329 crore
Networth	₹ 8347 crore
52-week H/L	1609 / 1113
Face Value	₹ 10
DII Holding (%)	12.7
FII Holding (%)	13.5

Shareholding pattern

	Sept 25	Dec 25	Mar 26	Jun 26
Promoter	66.4	66.3	66.2	66.2
FII	12.3	11.7	12.9	13.5
DII	13.3	13.2	12.6	12.7
Others	8.0	8.8	8.2	7.6

Price Chart



Key risks

- Lower than expected AUM growth
- Volatility in delinquencies could result in higher credit cost and thus cap RoA expansion

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Concall highlights and outlook

Operational Performance

- AUM grew 16.4% YoY and 2.5% QoQ to ₹30,319 crore, despite 6.3% write-offs and seasonal softness, supported by robust portfolio growth, normalized asset quality and profitability.
- Disbursements stood at ₹6,107 crore (+11.9% YoY). The company added 2.5 lakh new borrowers (35% new-to-credit) and expects to sustain nearly one lakh borrower additions per month through FY27, making new customer acquisition the key driver of MFI growth.
- Retail Finance (RF) share increased to 20.6% of AUM (₹6,262 crore) from 18.1% in Q4FY26, driven by graduation of high-vintage MFI customers. Average customer vintage/credit score stood at 7.7 years/732 for business loans and 6.2 years/714 for mortgages. Management reiterated customer graduation as a core pillar of Project Shakti and maintained its FY27-end RF mix target of 24–25%.
- Portfolio quality improved further, with unique GL borrowers rising to 45.7% of AUM while borrowers with over three lenders declined to 2.6% from 3.3%, reflecting continued de-leveraging and adherence to MFIN guardrails.
- Grameen Mahi onboarded 4 lakh customers during Q1FY27, taking the active base to 15.4 lakh (34.5% penetration). Digital collections (including other digital modes) increased to 24.2% from 16.3% in FY26. Management expects Mahi to evolve into a platform for instant loan eligibility, lead generation and unified cashless collections.
- Branch network expanded by 42 to 2,276 branches across 457 districts. Employee strength increased to 21,981 while attrition moderated to 20.6% from 25.8%, supported by internal hiring, differentiated incentives and higher employee retention.
- Management highlighted that all Retail Finance products except the relatively small two-wheeler portfolio are already profitable. Mortgage loans are profitable before full cost allocation and are expected to achieve full profitability at ~₹1,000 crore of AUM.
- Management indicated no discernible impact from the West Asia conflict or El Niño on business operations so far, while continuing to monitor developments closely.
- Management clarified that the company is not targeting 6% RoA, and excess profitability arising from lower credit cost will be gradually passed on to customers.

Margins

- NIM remained healthy at 14.4% versus 14.2% in Q4FY26, supported by improving yields from lower interest reversals on Stage 3 accounts and stable funding cost.
- Management expects pricing to remain unchanged during H1FY27. Subject to sustained credit normalization, an initial 50 bps reduction could be considered after Q2, with any subsequent pricing actions implemented gradually. Management noted loan repricing takes 15–18 months, providing flexibility to manage profitability.
- Cost-to-income improved to 29.3% from 30.4% in Q4FY26. FY27 guidance of 33–35% was maintained, with management continuing to factor potential inflationary pressures from global macro uncertainties.
- Foreign borrowings remained at 24% of liabilities, close to the medium-term target of 25–30%. During the quarter, the company

raised ₹425 crore through private NCDs. Liquidity remained strong with cash of ₹3,536 crore, undrawn bank lines of ₹2,993 crore and funding pipeline of ₹9,440 crore.

Asset Quality

- Monthly PAR 15+ accretion averaged 15 bps during Q1FY27, well within the normalized range. X-bucket collection efficiency stood at 99.68%.
- GNPA declined to 2.18% from 3.17%, NNPA improved to 0.76% from 1.12% and PAR 90+ reduced to 1.46% from 2.28%, reflecting continued portfolio normalization.
- Credit cost stood at ₹212 crore or 0.72% (non-annualised), comfortably within FY27 guidance of 3–4%. Management indicated monthly PAR accretion has remained ~15–20 bps through the first four months, suggesting credit cost could trend towards the lower end of guidance if current trends sustain.
- Management continues to fine-tune its BRE-based underwriting framework across customer, product, district and state levels alongside MFIN guardrails, enabling faster policy calibration based on portfolio behaviour. Stage 1 ECL provisioning is expected to remain broadly range-bound, subject to quarterly review by the ECL Committee.

Guidance

- FY27 guidance was maintained at AUM growth of 20–25%, NIM of 12.8–13.2%, cost-to-income of 33–35%, credit cost of 3–4%, RoA of 4–4.8% and RoE of 16–20%. Management stated current business trends remain positive with no visible incremental stress on the ground but prefers to observe one more quarter before revisiting guidance.
- GL portfolio growth guidance of 10–12% reflects net growth after annual graduation of 6–8% of borrowers into Retail Finance. New borrower additions are expected to materially exceed FY26 levels.
- Management reiterated Project Shakti's long-term roadmap of ₹50,000 crore AUM by calendar 2028, followed by 20–25% AUM CAGR, RoA of 4–4.5% and RoE of 18–20%, supported by customer graduation, secured lending expansion and technology-led operating efficiencies.

Variance Analysis

	Q1FY27	Q1FY26	YoY (%)	Q4FY26	QoQ (%)	Comments
NII	1,164	906	28.5	1,047	11.1	Strong loan growth and higher yields supported NII growth
NIM (%)	14.4	12.8	160 bps	14.2	20 bps	Higher yields (lower interest reversals) and stable cost of borrowings aided margins
Other Income	70	75	-6.9	73	-3.9	
Net Total Income	1,234	981	25.8	1,121	10.2	
Staff cost	242	221	9.4	212	14.3	Led by branch expansion and employee additions
Other Operating Expenses	120	107	11.7	129	-6.8	
PPP	873	653	33.6	780	11.8	
Provision	213	572	-62.8	335	-36.6	Lower PAR accretion and normalised credit cost reduced provisions despite write-offs
PBT	660	81	713.6	445	48.3	
Tax Outgo	167	21	696.2	105	58.0	
PAT	493	60	719.7	340	45.3	AUM growth, higher NIM and credit cost normalisation drove PAT growth
Key Metrics						
Gross loans (₹ crore)	30,319	25,133	20.6	29,590	2.5	2.5 lakh customers added in Q1FY27
Borrowers (nos '000)	4,451	4,933	-9.8	4,418	0.7	
GNPA (%)	2.18	2.44	-26 bps	3.17	-99 bps	Collection efficiency at 97.4% (excl arrears)

Source: Company, ICICI Direct Research

Financial summary

Exhibit 1: Profit and loss statement (₹ crore)

(Year-end March)	FY25	FY26	FY27E	FY28E
Interest Earned	5,547	5,763	6,826	8,206
Interest Expended	1,948	1,899	2,198	2,682
Net Interest Income	3,599	3,864	4,628	5,524
% growth	13.6	7.3	19.8	19.4
Non Interest Income	209	300	367	409
Net Income	3,809	4,163	4,994	5,933
Employee cost	730	879	1,016	1,256
Other operating Exp.	440	476	530	590
Operating Profit	2,638	2,809	3,449	4,087
Provisions	1,930	1,775	1,146	1,307
PBT	709	1,033	2,303	2,779
Taxes	177	257	576	695
Net Profit	532	777	1,727	2,085
% growth	(63.2)	46.1	122.4	20.7
EPS (₹)	33.3	48.5	107.8	130.1

Source: Company, ICICI Research

Exhibit 2: Key ratios

(Year-end March)	FY25	FY26	FY27E	FY28E
<u>Valuation</u>				
No. of Equity Shares	16.0	16.0	16.0	16.0
EPS (₹)	33.3	48.5	107.8	130.1
BV (₹)	435.5	489.5	597.3	727.5
ABV (₹)	407.5	470.1	576.5	702.2
P/E	46.7	32.1	14.4	11.9
P/BV	3.6	3.2	2.6	2.1
P/ABV	3.8	3.3	2.7	2.2
<u>Yields & Margins (%)</u>				
Yield on Advances	21.4%	19.5%	20.9%	20.7%
Avg. cost on funds	9.5%	8.0%	7.9%	8.1%
Net Interest Margins	13.7%	13.9%	14.2%	13.9%
Spreads	11.9%	11.4%	12.9%	12.5%
<u>Quality and Efficiency</u>				
Cost / Total net income	30.7%	32.5%	30.9%	31.1%
GNPA%	4.8%	3.2%	2.7%	2.5%
NNPA%	1.7%	1.1%	1.0%	1.0%
RoE (%)	7.9%	10.5%	19.8%	19.6%
RoA (%)	1.9%	2.6%	4.9%	5.0%

Source: Company, ICICI Direct Research

Exhibit 3: Balance sheet (₹ crore)

(Year-end March)	FY25	FY26	FY27E	FY28E
<u>Sources of Funds</u>				
Capital	160	160	160	160
Reserves and Surplus	6,796	7,682	9,409	11,494
Networth	6,956	7,842	9,569	11,654
Borrowings	20,446	23,641	27,707	32,972
Other Liabilities & Provisions	401	447	606	1,104
Total	27,802	31,930	37,883	45,730
<u>Applications of Funds</u>				
Fixed Assets	44	44	47	50
Investments	994	1,645	1,480	1,628
Advances	24,663	28,252	33,986	41,288
Other Assets	2,102	1,990	2,370	2,763
Total	27,802	31,930	37,883	45,730

Source: Company, ICICI Research

Exhibit 4: Growth ratios

(Year-end March)	FY25	FY26	FY27E	FY28E
Total assets	-3.7%	14.8%	18.6%	20.7%
Advances	-2.5%	14.6%	20.3%	21.5%
Borrowings	-6.4%	15.6%	17.2%	19.0%
Total Income	10.7%	9.3%	20.0%	18.8%
Net interest income	13.6%	7.3%	19.8%	19.4%
Operating expenses	11.5%	15.8%	14.1%	19.5%
Operating profit	10.3%	6.5%	22.8%	18.5%
Net profit	-63.2%	46.1%	122.4%	20.7%
Book value	5.7%	12.4%	22.0%	21.8%
EPS	-63.3%	45.6%	122.4%	20.7%

Source: Company, ICICI Research

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